

WELCOME TO-

UNITED NANNY



W W W . U N I T E D N A N N Y . O R G

Welcome to United Nanny

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United Nanny LLC

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A MESSAGE FROM THE OWNER

Hi Families,

Yes, I actually created United Nanny for you. So families like yours, who are busy and want to avoid going through this process more than once, can find a nanny that completes their family.

After being in childcare for 17 years I created United Nanny and I built it on the phrase 'Happiness is One Nanny Away' because I think most families are.

Families with nannies enjoy the flexibility, the personalized care, and the stress relief, among many other. A great nanny doesn't just watch your children, a great nanny ensures the whole family thrives.

Our greatest strength is being able to assist families find the care they need, not just what they think they need.

I've been in childcare for over half my life, I authored "Nanny ABCs: The Sitter's Handbook" (available on Amazon), I've spoken for the International Nanny Association, US Nanny Association, Adventure Nannies, EngineHire, Seattle Nanny Network, I wrote articles numerous childcare sites and associations, and I host the Nanny ABCs Next Step podcast.

As a professional nanny I was able to provide great care for one family at a time but now, with United Nanny, I am able to provide the highest quality care for hundreds.

I look forward to helping your family.

Best,

Danny Rosenthal - Owner of United Nanny

HIRING A NANNY 101

Who employs the nanny?

Nannies are employed by families. An agency is typically a referral/recruiter service. Agencies in Illinois must reapply annually, meeting the requirements to be licensed and bonded.

How are nannies paid?

Nannies are protected by the Federal Fair Labor Standards Act. Nannies must be paid hourly and are ineligible to be placed on a salary. Nannies are also entitled to time and a half after 40 hours per week. Many families and nannies prefer guaranteed hours to provide stability, although unused hours can not be banked or saved for another day.

How long is the hiring process?

Including the time each family will be reviewing and interviewing candidates, the hiring process typically takes between 4 to 8 weeks depending on the requirements of the position, recruiting qualified candidates, and completing the agency due diligence of each nanny (reference checks/background checks).





HOW TO USE YOUR UNITED NANNY DASHBOARD

Profile/Dashboard Login

- 1. Go to www.unitednanny.org
- 2. In the top header, click on "Profile Login".

Payment

- 1.Login to your profile.
- 2. Scroll down to "Payment Information".
- 3. Enter your credit card information.
- 4. After entering your information, if you are registering to begin a nanny placement, you will automatically be charged our non refundable \$150 registration fee.

View Candidates

Candidate profiles can be viewed two ways.

- 1) Each candidate's profile has a unique link.
 We will directly email your family links to view candidates.
- 2) Candidate profiles are also linked to your profile. Near the bottom of your profile you will see the candidates we've shared with you that may be a potential fit for you.

^{*}Your username and password are both your email address the first time you login.

^{*}This fee will be applied to your final balance.

PROCESS

Tell Us About You

Although our Family Application is quick it gives us a lot of cursory information to start building a profile for candidates to be your nanny.

Meet Us

Together we can fill in the details of who you are looking for to best match with your family, answer your questions, and make sure you understand and are comfortable with the process.

Meet Nannies

We will send you the profiles of the nannies who best match the requirements to meet your needs. You tell us who you'd like to meet with an we will arrange the interviews.

Once you meet the nanny you are looking for we will assist you in presenting your official offer and guide you through the final hiring process.



CANDIDATE QUALITIES & SCREENING PROCESS

United Nanny candidate requires:

- Enthusiasm and a passion for childcare.
- o Being at least 18 years of age.
- o Professional childcare experience.
- o 3 Verified references.
- Oclean criminal background check.
- O CPR + First Aid certification.
- Ability to commit to 1 year with a family.
- Ocompletion of "Nanny Profection" class.
- O A United Nanny interview.
- O A complete United Nanny profile.



Each family receives a tailored search and our criteria may increase based on their needs.



Our candidates are screened by a minimum 1400 database background check including:

- States and County Criminal Check
- SSN Trace
- Sex Offender Registry
- $^{\circ}$ Driving Record and additional custom screening are available upon request.

The Preferred package include the Enhanced Background check and upgrades to a Basic-Plus Criminal Background Check Investigation.

Our Signature package include the Enhanced Background check and upgrades to a Candidate Diligent Criminal Background Check Investigation.

SERVICE PACKAGE

SEARCH.

Family Evaluation with Agency President.
Tailored Placement Search.
Professional Agency Candidate Interviews.
Custom Family Profile.

Vetted and Position Match Qualified Candidate Profiles.

View Selected United Nanny Candidate Profiles.

Coordinated Candidate and Family Interviews.

Bi Weekly Updates During Search.

Candidate Diligent Criminal Background Check Investigation.
3 Candidate Reference Checks.
Payroll Recommendation Referral.
60 Day Replacement.

NANNY TRAINING.

Live Candidate "Nanny Profection" Virtual Training Class Upon Request

DOCUMENTS.

Modifiable Family and Nanny Employment Agreement Template.

Best Nanny Boss Ever Guide

Modifiable "United Nanny Family Manual".

Digital Edition "Nanny ABCs: The Sitter's Handbook".

Interview Questions.

Lis for Interview Guide.



COST

Registration Cost.

An initial non-refundable \$250 registration fee will start our process and will be applied toward the final placement cost. Tax is included. Zero hidden fees.

Full Time Placement Cost.

A placement fee of \$3,997 will be applied for placements exceeding 30 hours per week after both the client and candidate have mutually executed an employee agreement.

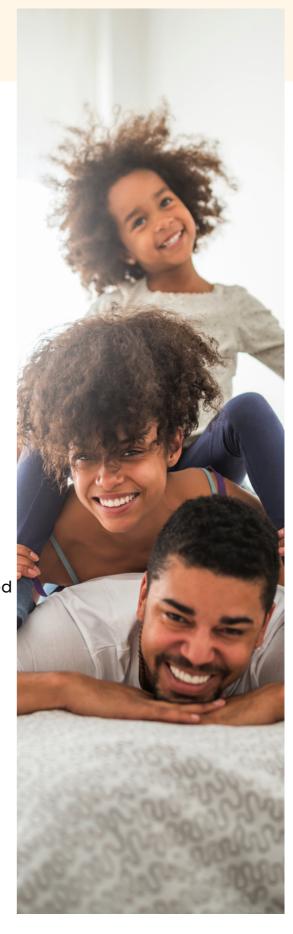
Part Time Placement Cost.

A placement fee of \$2,257 will be applied for placements under 30 hours per week after both the client and candidate have mutually executed an employee agreement.

The remaining placement balance is only invoiced after a placement offer is officially agreed to between a family and a nanny candidate

A 60 day replacement guarantee. If things don't work out as you planned, we will begin a new search and provide one replacement at zero cost.

policy from our Fee Schedule at www.unitednanny.org/fee-schedule



NANNY TRAINING

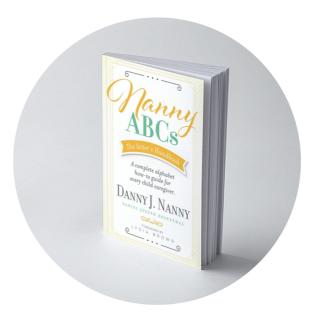
United Nanny is one of only a few nanny agencies in the entire United States that offers nanny training.

Our training is based on Danny Rosenthal's book "Nanny ABCs: The Sitter's Handbook.

All of our candidates must complete our "Nanny Profection" class before starting a new position.

This class includes:

- Best Practices of At-Home Childcare.
- Making the Most of Their First Day.
- In Home Orientation.
- Community Orientation.
- Effective Employee/Employer Communication Skills.
- And more.



Training is Available Upon Request

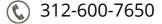
Thank You & Next Steps

Thank you for reaching out to United Nanny.

If you have not already, please complete our Family Application by clicking on any Begin Your Nanny Search buttons at www.unitednanny.org

We will reach out within 12-48 hours or you can schedule a time for us to connect, with zero obligation where we can go over your nanny needs.

Many families call us just to learn about the hiring process and if hiring a nanny is right for their family. We are happy to answer your questions and suggest next steps for your family.









BONUS - INTERVIEW QUESTIONS

QUESTIONS TO ASK A NANNY CANDIDATE

- What do you enjoy most about children?
- What is your background in childcare?
- How long have you been a nanny?
- What was your role as a nanny in other families?
 - o Duties and responsibilities.
- How would your past family employers describe you?
- What ages of children have you cared for before?
- Do you smoke?
- Are you CPR and First Aid certified?
- Do you have a valid driver's license?
- Do you have your own car?
- Do you have any health problems?
- Can you swim?
- How do you feel about staying later on a moment's notice?
- Can you commit to a year or more with our family?
- What is your rate per hour?
- Why did you leave your last position?